KeepnTrack - Hardware:
Installing and Using your Driver's License Scanner with KeepnTrack

Learn how to install and set up your Driver's License Scanner to use with KeepnTrack.

NOTE: All ID Scanners must be used with Internet Explorer. No other browser is supported.

Enable ID Scanning

Each operator must be given permissions to use ID scanning with Keepntrack.

Log-in to Administration, go to Manage, and Operators. Select the operator, and under Permissions, expand Device.

Unlock the record, then check the box 'ID Scanner is Enabled'. Save the record.

You also have the option to Enable Capture Picture Button, which enables this operator to add a picture during visitor sign-in.

Windows - Install

First, make sure you are logged in to the computer as an administrator and have permission to download and install packages on that machine.

Next you will need to download the installation tools. Go to this URL, www.keepntrack.com/support_downloads.html.

Click on the link for Driver's License Scanner Setup Windows to download the file. Or right-click the link and select Download File.

If you are prompted with a dialog box, select Open, and open ID Scanner Setup.

Double click on the sdk_setup file. In the dialog box, select Extract All.

Open the ID_Scanner_Setup, and double click on this sdk file. It will take a moment.

In the Security Warning window, choose Run.

If you are told the 'program might not have installed correctly', click on 'This program installed correctly' .

Click 'Next' through the prompts. Choose the Express Install.

In this panel, you will select the scanner drivers you want to install. If you are using the Duplex scanner, select the ScanShell 800DX option. Click Next through the prompts, and it will install. It may take a few moments.

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SnapShell ID Camera Reader

First, the SnapShell ID Camera Reader.

Once you have the software installed, you can plug your scanner into your computer's USB port. Check that a light comes on. If the light is red, it means the software is still installing.

To use your scanner with KeepnTrack, log in to your Kiosk.

When you go to Sign In, you will see the option to 'Scan ID'.

Place the driver's license picture-side on the screen, and slide it close to the silver borders.

Click on the Scan ID button. After a successful scan, the fields will populate, and you may press Continue to continue the sign-in process.

SnapShell 800

For the SnapShell 800, the process is much the same. Plug in the scanner, and open the KeepnTrack kiosk for Sign In.

Place the license in the scanner picture-side down, and position it to the right-most side. Click Scan ID, and it will read the license.

Duplex ID Scanner (ScanShell 800DX)

Plug your Duplex ID Scanner in to your computer and check that a green light comes on.

To Sign In through the kiosk, place the license in the scanner picture-side down, and position it to the right-most side. Click Scan ID, and it will read the license.

If you get a Scanner Error, press Ok, and if the fields do not populate, re-scan the license.

If you have any questions or need assistance using your Driver's License scanner with KeepnTrack, please call KeepnTrack Technical Support at 1-800-320-5830.