

What's New in KeepnTrack 2.80.4?

Say “Hello” to a new Attended Kiosk, improved Sex-Offender Registry window, group email, and more in KeepnTrack version 2.80.4.

Attended Kiosk

Your KeepnTrack Attended Kiosk has a new look that matches the recent updates to the Self-Service and Express modules, presenting a clear, touchscreen-ready workflow.

View the kiosk in English or Spanish, or set an overall default for your station to bypass that screen.

Scan barcodes from right here to sign people in or out.

Your Quick Reports are now generated through the Actions menu, with links that let you sign people out. Notice a couple missing? ‘Find a vehicle’ and ‘Reprint last label’ are now Commands. For a full list of commands, just type *Help* in the Command Line, or view the Support Center article.

SOR Window

If the person you are signing in has any new potential Sex Offender matches, the SOR window will come up. This interface has been redesigned to make the process easier to understand and more convenient to use.

On the left is the person standing in front of you. In the middle is the full list of potential matches. On the right is the potential match you’ve selected.

Review those potential matches in any order—so you can go back and forth in the list, or take a second look at a match you’ve already reviewed. There’s no need to ‘get to the end of the list’, so if you scroll down and find a match, you can mark that match and not worry about the other items.

Note there is no more option for Unsure—KeepnTrack now requires that a decision is made for potential matches; closing the window cancels the sign in.

Group Email

Send emails to a selected group of people right through KeepnTrack! Email your volunteers about an event, or inform your visitors about limited parking. Access this new feature in your Utilities, under the People category. Note that your person records must have emails for this utility to work.

If you have questions about the new features, or need assistance with the kiosk or SOR, please contact KeepnTrack Support anytime at 1-800-320-5830.