

# Alexandria Hands-Free Scanner

## Packing List

Thank you for purchasing the Alexandria Hands-Free Scanner. This package contains the items listed below. If anything is missing or damaged, please call us toll-free at 1-800-347-6439.

**This packing list is used for the following product(s):**

- Alexandria Hands-Free Scanner with Stand (V1030A)
- 36-Month Extended Warranty (V1030W)

**Your package contains the following:**

- Hands-Free Scanner
- Hands-Free Scanner Stand
- Hands-Free Scanner Cables
- Installation Guide
- Hardware Warranty

# Alexandria Hands-Free Scanner

## Installation Guide

Plug the scanner into a USB port on your computer. If a request to configure the keyboard pops up on your computer, simply exit out of the request.

The programming barcodes below allow you to set the desired mode(s) of operation. The scanner comes pre-programmed in Manual Trigger Mode and can decode most common barcode symbologies.

### Append Carriage Return

Scan the following barcode if you would like to add a carriage return after each scan.



Append Carriage Return

### Manual Trigger Mode and Hands-Free Mode

While in Manual Trigger Mode, one barcode is scanned each time the trigger is pressed and released.

While in Hands-Free Mode, the scanner automatically detects barcodes while resting in the stand, so the trigger doesn't need to be pressed. The LED dims until a barcode is presented to the scanner, then the LED brightens to read the code. If the light level in the room isn't high enough, Hands-Free Mode may not work properly. You can temporarily switch into Manual Trigger Mode by pressing the trigger. The scanner will go back into Hands-Free Mode after being inactive for about five seconds.



Manual Trigger Mode



Hands-Free Mode

### Restore Factory Defaults

This selection erases all of your settings and resets the scanner to the original factory defaults.



Restore Factory Defaults

## Volume

These barcodes modify the volume of the beep the scanner emits on a good read.



Low



Medium



High (default)



Off

Should you need further assistance setting up, operating, and maintaining this system, please call COMPanion Customer Support at 1-800-347-4942 or email [support@companioncorp.com](mailto:support@companioncorp.com).

# Hardware Warranty

COMPanion Corporation's scanners, printers, cash drawers, and other hardware devices are warranted by COMPanion against defects in materials and workmanship for the specified period from the date of shipment by COMPanion to the end-user. During this warranty period, we, or our designated repair facility, will repair or replace (at our option) at no charge any device that proves to be defective, provided you return the device, shipping prepaid, to COMPanion, following the return guidelines below.

**Standard Warranty Period: 12 Months**

**Extended Warranty Period: 36 Months**

If the 36-Month Extended Warranty was purchased with your hardware, as designated on the packing slip, the term will be added to the 12-Month Standard Warranty, for a total of 48 months of coverage.

This warranty does not apply to damage caused by accident or misuse, including by the use of paper not sourced from COMPanion, or as the result of service or modification by other than COMPanion or our designated repair facility.

No other express warranty is given. The replacement of the device is your exclusive remedy. Any other implied warranty of merchantability or fitness is limited to the duration of this written warranty. Some states, provinces, and countries do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

In no event shall COMPanion or its designated repair facility be liable for consequential damages. Some states, provinces, and countries do not allow for the exclusion or limitation of incidental or consequential damages, and so the above limitations or exclusions may not apply to you.

## Return Guidelines

Should your device fail to operate during the period of this warranty, contact COMPanion Customer Support at 1-800-347-4942. Our staff will help resolve the issue or provide instructions to properly return the device to COMPanion.