Symbol Laser USB Scanner with Stand

Packing List

Thank you for purchasing COMPanion’s USB Laser Scanner. This package should contain the following items. If any are missing or damaged, please call COMPanion at 1-800-347-6439 or 1-801-943-7277.

This packing list is used for the Indicated product(s):

☑ Laser Scanner with Stand, USB Interface, Mac & Windows—V1033

Your package should contain the following:

☑ Laser Scanner
☑ Laser Scanner Stand
☑ USB Laser Scanner Installation Guide
☑ COMPanion Scanner Exchange and Warranty Repair Policy
☑ USB Cable
Symbol Laser USB Scanner

Installation Guide

If there is another scanner attached to your machine, disconnect it. Connect the scanner cable to an open USB port on your computer. If you are on OS X, a keyboard configuration wizard may appear before continuing, please close the wizard. To properly program your scanner, first place this page on a flat surface, then follow the five steps below by scanning from left to right and top to bottom. For help setting up your scanner, please contact: COMPanion Technical Support 1-800-347-4942 or support@companioncorp.com.

Step 1. Restore Defaults

Step 2. Scan Options <Data> <Suffix> Carriage Return

Step 3. Enable Code 39 Full ASCII Enable Any Length (Optional)

Step 4. Enable ISBN

Step 5. Select either the 10-digit or 13-digit ISBN format

Hardware Warranty

COMPanion Corporation’s Scanners, Printers, Cash Drawers, and other hardware devices are warrantied by COMPanion against defects in materials and workmanship for the specified period from the date of shipment by COMPanion to the end-user. During this warranty period, we, or our designated repair facility, will repair or replace (at our option) at no charge any device that proves to be defective, provided you return the device, shipping prepaid, to COMPanion, following the return guidelines below.

Your Standard Warranty Period: 1 Year

This warranty does not apply if the product has been damaged by accident or misuse or as the result of service or modification by other than COMPanion or our designated repair facility.

No other express warranty is given. The replacement of the device is your exclusive remedy. Any other implied warranty of merchantability or fitness is limited to the duration of this written warranty. Some states, provinces and countries do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

In no event shall COMPanion or its designated repair facility be liable for consequential damages. Some states, provinces, and countries do not allow for the exclusion or limitation of incidental or consequential damages, and so the above limitations or exclusions may not apply to you.

Return Guidelines:

Should your device fail to work during the period of this warranty, contact COMPanion Technical Support at 1-800-347-4942. Our staff will help resolve the issue or provide return instructions.

Should your device still fail to operate after a reasonable period of trouble-shooting, your COMPanion support technician will issue a Return Merchandise Authorization (RMA) number and provide information about how to properly return the device to COMPanion.