



1831 Fort Union Blvd, Salt Lake City, Utah 84121
800-347-6439 • 801-943-7277
www.companioncorp.com

Laser USB Scanner with Stand

Packing List

Thank you for purchasing COMPanion's Laser USB Scanner. This package should contain the following items. If any are missing or damaged, please call COMPanion at 1-800-347-6439 or 1-801-943-7277.

This packing list is used for the Indicated product(s):

- Laser Scanner with Stand, USB Interface, Mac & Windows—VII39

Your package should contain the following:

- Laser Scanner
- Laser Scanner Stand
- USB Laser Scanner Installation Guide
- Instructions for Using and Programming the Laser Scanner
- COMPanion Scanner Exchange and Warranty Repair Policy
- USB Cable

Installation Guide

If there is another scanner attached to your machine, it should be removed at this time. Connect the scanner cable to an open USB port on your computer. If you are on OS X, a keyboard configuration wizard may appear before continuing, please close the wizard. To properly program your scanner, first place this page on a flat surface, then scan the following codes in the numbered order.

1. Enter Program Mode



5. Allow Single Character Barcodes



2. Restore Factory Defaults



6. Convert Bookland to ISBN



3. Enable ASCII Code 39



7. Transmit ISBN Check Digit



4. Use Extended ASCII



8. Exit Program Mode





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To enable Hands Free mode, scan the following barcode between codes 7 & 8. To disable Hands Free mode, scan only barcodes 1 - 8.



If you have any questions or problems, please contact Customer Support at 1-800-347-4942

Hardware Warranty

COMPanion Corporation's Scanners, Printers, Cash Drawers, and other hardware devices are warranted by COMPanion against defects in materials and workmanship for the specified period from the date of shipment by COMPanion to the end-user. During this warranty period, we, or our designated repair facility, will repair or replace (at our option) at no charge any device that proves to be defective, provided you return the device, shipping prepaid, to COMPanion, following the return guidelines below.

Your Standard Warranty Period: 2 Years

This warranty does not apply if the product has been damaged by accident or misuse or as the result of service or modification by other than COMPanion or our designated repair facility.

No other express warranty is given. The replacement of the device is your exclusive remedy. Any other implied warranty of merchantability or fitness is limited to the duration of this written warranty. Some states, provinces and countries do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

In no event shall COMPanion or its designated repair facility be liable for consequential damages. Some states, provinces, and countries do not allow for the exclusion or limitation of incidental or consequential damages, and so the above limitations or exclusions may not apply to you.



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Return Guidelines

Should your device fail to work during the period of this warranty, contact COMPanion Customer Support at 1-800-347-4942. Our staff will help resolve the issue or provide return instructions.

Should your device still fail to operate after a reasonable period of trouble-shooting, your COMPanion support technician will issue a Return Merchandise Authorization (RMA) number and provide information about how to properly return the device to COMPanion.