

# Alexandria Portable Bluetooth Scanner

## Packing List

Thank you for purchasing the Alexandria Portable Bluetooth Scanner. This package contains the items listed below. If anything is missing or damaged, please call us toll-free at 1-800-347-6439.

**This packing list is used for the following product(s):**

- Alexandria Portable Bluetooth Scanner (V1143)
- 36-Month Extended Warranty (V1143W)

**Your package contains the following:**

- Alexandria Portable Bluetooth Scanner
- AC Adapter
- USB Charging Cable
- 2 Rechargeable Batteries
- Lanyard
- Installation Guide
- Hardware Warranty

# Alexandria Portable Bluetooth Scanner

## Installation Guide



Thank you for purchasing the Alexandria Portable Bluetooth Scanner. The next few pages provide general information about the scanner and steps to install it.

Should you need further assistance or have any questions about the installation process, please contact COMPanion Customer Support at 1-800-347-4942 or email [support@companioncorp.com](mailto:support@companioncorp.com).

### Scanner Setup

#### Step 1. Insert the Batteries

Unlock the battery cover using a screwdriver or coin to turn the lock to a horizontal position, then remove the cover. Install the batteries in their correct position as indicated by the +/- symbols. You may also want to attach the tether at this time. Replace the battery cover and turn the lock to a vertical position.

**IMPORTANT!** Only use NiMH rechargeable batteries. Never attempt to plug the scanner in using the AC Adapter or USB cable if you have installed standard alkaline batteries.

## Step 2. Attach the Tether (Optional)

After removing the battery cover, wrap the string loop of the tether around the inside part of the lock. Replace the battery cover and lock it by turning the lock into a vertical position. If desired, attach the tether to a lanyard or belt.

## Step 3. Assemble the AC Adapter

If you plan to charge the scanner with the AC adapter, assemble it first. Choose the plug for your region and slide it into the head of the adapter until it latches. Plug in the cable, making sure the USB connector is oriented correctly. Alternatively, you can charge from a computer's USB port.

## Step 4. Charge the Scanner

The scanner must be fully charged before first use. Initial charging takes about 5 hours with the AC adapter.

- Red LED = Charging
- Green LED = Fully charged

## Basic Functionality

**Power On:** Press and hold the small power button until the LED turns blue and the scanner beeps twice (low-high).

**Power Off:** Press and hold down the small power button until the scanner beeps twice (high-low).

**Scanning Barcodes:** After connecting the scanner to your computer or device, open an application and then place the cursor where you want to enter data. Hold the scanner about 4 inches (10 cm) from the barcode, then press and hold the trigger button. Make sure the red aiming beam covers the entire width of the barcode. By default, the scanner will beep and the LED will flash green to confirm that the barcode was decoded and sent to the host device.

**NOTE:** Do not use the built-in touch screen stylus on iPad, iPhone, iPod touch or other capacitive screen devices.

## Configure for Apple iOS / macOS

1. Power on the scanner.
2. Enable bluetooth on the Apple device.
3. In the list of found devices, select Socket CHS. If prompted for a passcode, enter 000.
4. The scanner will beep once when it's connected and ready to scan barcodes.

To access the onscreen keyboard while connected to the scanner:

1. Make sure the scanner is connected to your Apple device.
2. Open your application and place the cursor where you want to enter data.
3. Quickly double-press the power button on the scanner (like double-clicking a mouse) to open or close the onscreen keyboard.

## Configure for Windows

1. Power on the scanner.
2. Scan the barcode below to configure the scanner to work in HID mode for peripherals. The scanner will beep 3 times.
3. On your computer, turn Bluetooth on and then start a device search or add a new device.



4. In the list of found devices, select Socket CHS. If prompted for a passkey, enter 0000. If prompted to select services, choose Input Device.
5. Once the scanner is connected and ready to scan barcodes, it will beep once.

## Automatic Reconnections

After you power on the scanner, it will automatically try to connect to the last computer or device it paired and connected to. Make sure the computer or device is in range with Bluetooth enabled. If the scanner is connected to a computer or device and gets disconnected, it will try to reconnect for a few minutes. Make sure the computer or device is on and in range. If the scanner cannot reconnect, you will hear a long beep. Press the trigger button to restart the reconnection process.

## Unpair the Scanner

In most cases, if the scanner is paired with a computer or device, you should unpair it before trying to connect to a new computer or device. Power on the scanner. Press and hold down the trigger button. Press and hold down the power button. After you hear 3 beeps, release both buttons. The scanner will unpair and automatically power off. The next time you power on the scanner, it will be discoverable.

## Factory Reset

Configures the scanner to revert all settings to factory defaults. The scanner will power off after scanning this barcode. COMPanion recommends also scanning this barcode before trying to connect to a new computer or device if you had previously paired with a computer or device.



## Allow Single Digit Barcodes

This option allows the scanner to read barcodes outside of the normal range of 2-52 Characters. For example, you will need to scan this barcode if you wish to scan single digit command barcodes.



## Status Indicator LED

LED	LED Behavior	Meaning
Blue - Bluetooth Status	1 blink per second	Bluetooth radio is on but not connected.
Green - Good Read	On	Data Successfully scanned and transmitted to host device.
	On when connected to charging source.	Scanner is fully charged.
Red - Battery Status	1 blink per second	20% battery capacity remaining.
	On when connected to charging source.	Battery charging (on cradle or AC power).
	Off	Powered off or Good battery status.

## Status Indicator Beeps

Beep Patterns	Meaning
2 beeps (low-high)	Power on
2 beeps (high-low)	Power off
1 beep	Scanner connected to computer and ready to scan barcodes. When connected, the scanner will auto power off after 2 hours of inactivity.
1 beep with green LED (configurable setting)	You have double-pressed the power button, and the CHS has enabled support for simultaneous scanning and onscreen keyboard entry for Apple iOS.
2 beeps (same tone)	Scanner disconnected from computer. When disconnected, the scanner will auto power off after 5 minutes of inactivity.
1 long beep	Scanner unsuccessfully tried multiple times to connect to computer. After these attempts, the scanner will go into sleep mode. In sleep mode, if the trigger button is pressed, the CHS will restart the connection attempts.
5 beeps	The CHS detects an internal fault, will reset and power off. If connected to a host computer, the scanner will disconnect during the reset.

## Hardware Warranty

COMPanion Corporation's scanners, printers, cash drawers, and other hardware devices are warranted by COMPanion against defects in materials and workmanship for the specified period from the date of shipment by COMPanion to the end-user. During this warranty period, we, or our designated repair facility, will repair or replace (at our option) at no charge any device that proves to be defective, provided you return the device, shipping prepaid, to COMPanion, following the return guidelines below.

**Standard Warranty Period: 12 Months**

**Extended Warranty Period: 36 Months**

If the 36-Month Extended Warranty was purchased with your hardware, as designated on the packing slip, the term will be added to the 12-Month Standard Warranty, for a total of 48 months of coverage.

This warranty does not apply to damage caused by accident or misuse, including by the use of paper not sourced from COMPanion, or as the result of service or modification by other than COMPanion or our designated repair facility.

No other express warranty is given. The replacement of the device is your exclusive remedy. Any other implied warranty of merchantability or fitness is limited to the duration of this written warranty. Some states, provinces, and countries do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

In no event shall COMPanion or its designated repair facility be liable for consequential damages. Some states, provinces, and countries do not allow for the exclusion or limitation of incidental or consequential damages, and so the above limitations or exclusions may not apply to you.

### Return Guidelines

Should your device fail to operate during the period of this warranty, contact COMPanion Customer Support at 1-800-347-4942. Our staff will help resolve the issue or provide instructions to properly return the device to COMPanion.