COMPanion®

Universal KeepnTrack Scanner

Packing List

Thank you for purchasing COMPanion's Universal KeepnTrack Scanner. This package should contain the following items listed below. If any are missing or damaged, please call COMPanion at 1-800-347-6439 or 1-801-943-7277.

This packing list is used for the Indicated product(s):

❑ Universal KeepnTrack Scanner, USB Interface, Mac & Windows—V6455

Your package should contain the following:

❑ Universal KeepnTrack Scanner

❑ Scanner Installation Guide

❑ COMPanion Scanner Exchange and Warranty Repair Policy

Inspected by: _____ On: _____

Installation Guide

Thank you for purchasing COMPanion's Universal KeepnTrack Scanner.

If there is another scanner attached to your machine, it should be removed at this time. Insert the flat, rectangle shaped end of the USB connector to an open USB port on your computer. If you are on OS X, a keyboard configuration wizard may appear before continuing. Please close the wizard. To properly program your scanner, first place the desired page on a flat surface, then scan the required codes for the desired operation. This scanner uses a custom firmware which should not be updated or reinstalled.

NOTE: If you have previously attached a v6450 or v6451 Drivers License Scanner be sure to disable the Workstation Management option labeled 'Enable ID Scanner' at this time. This option is NOT required for the Universal KeepnTrack Scanner.

If you have any questions or need any assistance installing your new scanner please contact our Customer Support team by phone at 1-800-347-4942 or by email at support@companioncorp.com

Attended Kiosk, Self-Service Kiosk and Express Kiosk Sign-In

Scan this barcode to use the Universal KeepnTrack scanner in the KeepnTrack Kiosk for Attended Kiosk, Self-Service and Express Kiosk Sign-In. This mode will enter the First, Middle, Last Name, and Birth Date from the scanned ID. The First Name field must be selected in order to use the Universal KeepnTrack scanner on this window.
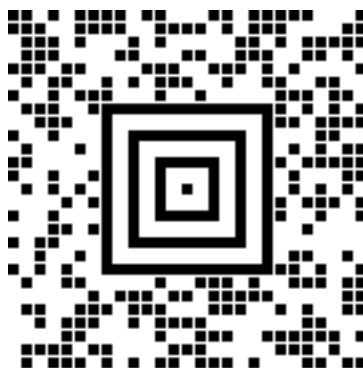
Volunteer Verification

Scan this barcode to use the Universal KeepnTrack scanner in the KeepnTrack Volunteer Verification Process. This mode will enter the First Name, Last Name, Birth Date, and Driver's License Number from the scanned ID. The First Name field must be selected in order to use the Universal KeepnTrack scanner on this window.


New Person (People Management)

Scan this barcode to use the Universal KeepnTrack scanner in the KeepnTrack Person Management interface. This mode will enter the First Name, Middle Name, Last Name, Sex, and Birth Date from the scanned ID. The Person ID field must be selected in order to use the Universal KeepnTrack scanner in this window.

First and Last Name Only

There may be a situation in which Birth Date is neither needed nor required. For these situations, scan this QR Code to program your KeepnTrack Universal Scanner to scan an ID for First and Last name only.
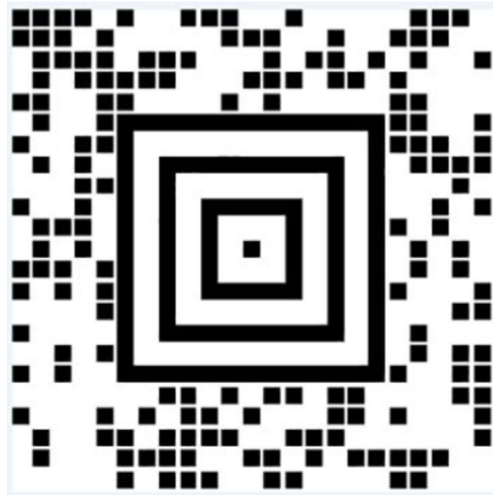
Optional Barcodes

The following barcodes will allow you to use the scanner in Manual Trigger mode, where you need to press the trigger to scan a barcode, or Presentation mode where the scanner is activated when it "sees" a barcode. When in Streaming Presentation mode, the scanner leaves the scan illumination on all the time and continuously searches for barcodes.

Trigger Mode

Presentation Mode

Disable ID Scanning on Driver's License

Scan the following sequence of barcodes to add a carriage return to 1D code 39 barcodes.

Scan First

Scan Second

Scan Third

Scan Fourth

Scan Fifth

Scan Sixth

Diagnostic Utilities

NOTE: The following barcodes are various utilities and diagnostic tools for the purpose of calibrating and reseting your Universal Scanner. **Do not use any of these bar codes without first contacting a Customer Support Representative. Scanning these bar codes incorrectly or in the wrong context could cause irreparable damage to your scanner.**

Version Check

DEFALT.
Activate Defaults

TSTMNU1.
On

TSTMNU0.
* Off

Please contact COMPanion Customer Support by phone at 1-800-347-4942 or by email at support@companioncorp.com if you have any questions or require assistance.

Hardware Warranty

COMPanion Corporation's Scanners, Printers, Cash Drawers, and other hardware devices are warranted by COMPanion against defects in materials and workmanship for the specified period from the date of shipment by COMPanion to the end-user. During this warranty period, we, or our designated repair facility, will repair or replace (at our option) at no charge any device that proves to be defective, provided you return the device, shipping prepaid, to COMPanion, following the return guidelines below.

Your Standard Warranty Period: 1 Year

This warranty does not apply if the product has been damaged by accident or misuse or as the result of service or modification by other than COMPanion or our designated repair

facility.

No other express warranty is given. The replacement of the device is your exclusive remedy. Any other implied warranty of merchantability or fitness is limited to the duration of this written warranty. Some states, provinces and countries do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

In no event shall COMPanion or its designated repair facility be liable for consequential damages. Some states, provinces, and countries do not allow for the exclusion or limitation of incidental or consequential damages, and so the above limitations or exclusions may not apply to you.

Return Guidelines:

Should your device fail to work during the period of this warranty, contact COMPanion Customer Support at 1-800-347-4942. Our staff will help resolve the issue or provide return instructions.

Should your device still fail to operate after a reasonable period of trouble-shooting, your COMPanion support technician will issue a Return Merchandise Authorization (RMA) number and provide information about how to properly return the device to COMPanion.