

# 3.16.3 Release Notes

## Contents

## Overview

### What's New?

27 January 2017

COMPanion is pleased to announce the release of KeepnTrack 3.16.3, highlighting the following improvements:

- **Network Printer.** KeepnTrack now supports a fast and durable network badge printer. A single printer can be shared by multiple stations or you can configure multiple printers to suit your needs.
- **URL Shortcuts.** Access any module in KeepnTrack using a simple URL. Your site URL slash / the module name: *yourschool.keepntrack.com/reports*.
- **Activity Counts Report.** Run this report for a given date range to see activity counts for those dates.



Unknown macro: 'multiexcerpt-include-macro'

## New & Improved

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#### Improvements

##### Kiosk

All kiosks have been enhanced to better identify people when the data stored in their record does not exactly match the data they scanned or entered.

##### Miscellaneous

A number of aesthetic and functionality improvements have been made throughout the program.

#### Special Considerations

##### Recreate Bookmarks

Due to improvements in the web interface architecture it may be necessary for users to create new bookmarks for commonly used modules. If your bookmarks are not working correctly, you may need to clear your browser cache as well.



We do NOT recommend clearing your browser cookies, unless absolutely necessary. Doing so will necessitate that you reconfigure your workstation preferences.

## Maintenance Updates

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17 February 2017

##### Kiosk

The Person Identification improvements released in 3.16.3 now also apply for sign-in and sign-out scenarios where birthdates are not being required. Access Denied Alert email and text messages are now being sent in all cases where there is at least one identified record, marked as status 'Access Denied', with matching name, classification, facility, and birthdate for the person attempting to sign in. Corrected an issue that could cause the camera to not work in the Kiosk.

##### Miscellaneous

A number of minor aesthetic and functionality improvements have been made throughout the program. Application Notes and Preferred Times can now be edited in both People and Application Management.

10 March 2017

### **Preferences**

Alert preferences now contain an option to 'Also Alert for possible Sex Offender matches in Self-Service'.

### **System**

Various reliability and performance improvements.

15 March 2017

### **Management**

Corrected an issue which could cause the Government ID (SSN) field to be cleared and not saved during various management operations, such as merging records.

07 April 2017

### **Kiosk**

Improved handling and error messages for certain edge case scenarios, such as attempting to sign out a person who has been deleted since they were originally signed in.

### **Preferences**

Corrected an issue with Account IP Access (restrictions) which could cause the system to block user access from more addresses than specified.

### **Printers**

Improved support for USB badge and slip printing in all currently supported browsers. Please see the [Install Guides](#) page for more information and to download the latest drivers.

### **Volunteer Applications**

The Volunteer Applications window will no longer re-lock after each approval or rejection.

08 May 2017

### **Kiosk**

Restored functionality to the Reprint Last Label (RP) Command.

### **SOR and CBC Checks**

Restored the sex offender results list link to the alert email that can be sent, optionally, when the system has identified possible matches for the person signing in at a self service kiosk.