

## 3.16.2 Release Notes

### Contents

#### Overview

##### What's New?

14 October 2016

COMPanion is pleased to announce the upcoming release of KeepnTrack 3.16.2, offering several new features and improvements, the biggest of which include:

- **Resolve Duplicates.** KeepnTrack now provides a tool to help administrators identify and eliminate or merge duplicate person and application records.
- **Tell your operators.** The new Operator Alert entered in Person Management (Access tab) will show to the operator only whenever this person signs in or out.
- **Send a quick alert.** A new "Alert" button in the Attended Kiosk is a quick way for a front-office person to send an alert that something's wrong.



Unknown macro: 'multiexcerpt-include-macro'

#### New & Improved

##### New & Improved

###### Special Considerations

From the [3.16.1 update](#) in July, which may still be applicable for some users:

- **Clear Browser Cache.** Due to changes in the web interface architecture it may be necessary for users to clear their browser cache and recreate new bookmarks for commonly used modules before using KeepnTrack. If you do not do this, some pages may not load correctly or they may appear to load but not function as expected!
- **Review Security.** With numerous improvements to classification and facility security, it is recommended that you review your security groups and operators to ensure your users have appropriate record type access.
- **Reconfigure Universal KeepnTrack Scanners.** Due to changes in People Management, you must reconfigure any Universal KeepnTrack Scanners that you'd like to use for the purpose of creating new records in this module. You can do this by simply scanning the appropriate configuration barcodes found [HERE](#).

###### General

- Improved browser version detection and handling of saved passwords as they relate to the various password fields in KeepnTrack. Made several iPad specific usability improvements. Login now properly handles special characters in the password field. Numerous usability and aesthetic improvements throughout KeepnTrack.

###### History

- A calculator tool is now available on history records for calculating or recalculating duration based on start and end times.

###### Import

- Effective and Expiration Dates can now be imported.

###### Kiosks

- Implemented a Kiosk Text Preferences allowing administrators to customize the message displayed to a person when they are prevented from signing in. Improved the display and formatting for the Kiosk Welcome Message, Kiosk Announcement, and Account Announcement.

###### Reports

- Effective and Expiration Dates selections are now supported.

###### Printing

- Enhanced the barcodes printed on badges to correct inconsistent scanning issues.

## **Utilities**

- Improved 'Remove' utility selections.

## **Volunteer Applications**

- Enhanced Volunteer Applications to allow for longer custom questions, up to 500 characters. Enhanced Volunteer Applications to allow for the creation of a username and password with the application. Added 'Date Reviewed' as a searchable option. Added 'Oldest' and 'Newest' quick search options. Simple HTML is now supported in the Account Message field.

# **Maintenance Updates**

## **Maintenance Updates**

17 February 2017

### **Kiosk**

- The Person Identification improvements released in 3.16.3 now also apply for sign-in and sign-out scenarios where birthdates are not being required. Access Denied Alert email and text messages are now being sent in all cases where there is at least one identified record, marked as status 'Access Denied', with matching name, classification, facility, and birthdate for the person attempting to sign in. Corrected an issue that could cause the camera to not work in the Kiosk.

### **Miscellaneous**

- A number of minor aesthetic and functionality improvements have been made throughout the program. Application Notes and Preferred Times can now be edited in both People and Application Management.

10 March 2017

### **Preferences**

- Alert preferences now contain an option to 'Also Alert for possible Sex Offender matches in Self-Service'.

### **System**

- Various reliability and performance improvements.

15 March 2017

### **Management**

- Corrected an issue which could cause the Government ID (SSN) field to be cleared and not saved during various management operations, such as merging records.

07 April 2017

### **Kiosk**

- Improved handling and error messages for certain edge case scenarios, such as attempting to sign out a person who has been deleted since they were originally signed in.

### **Preferences**

- Corrected an issue with Account IP Access (restrictions) which could cause the system to block user access from more addresses than specified.

### **Printers**

- Improved support for USB badge and slip printing in all currently supported browsers. Please see the [Install Guides](#) page for more information and to download the latest drivers.

### **Volunteer Applications**

- The Volunteer Applications window will no longer re-lock after each approval or rejection.

08 May 2017

### **Kiosk**

- Restored functionality to the Reprint Last Label (RP) Command.

### **SOR and CBC Checks**

- Restored the sex offender results list link to the alert email that can be sent, optionally, when the system has identified possible matches for the person signing in at a self service kiosk.