

Attended Kiosk

Contents

Overview

 Unknown macro: 'multiexcerpt-include-macro'

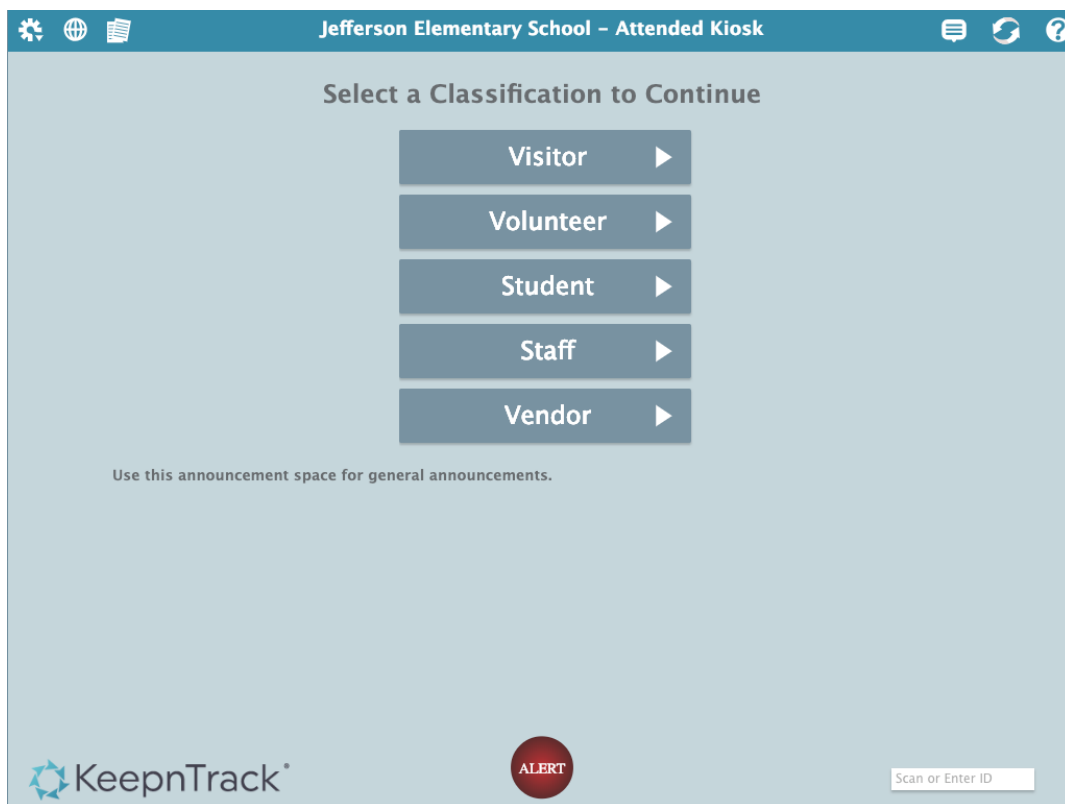
The Attended Kiosk is used to easily sign people in and out of your facility. There are five default classifications: Visitor, Volunteer, Student, Staff, and Vendor. This list can be customized and specific classifications disabled in [Workstation Management](#). The kiosk will remain active until manually logged out or the automatic logout time is reached.

Attended Kiosks behave similarly for each classification whose hours and activities you want to track and record. After selecting a classification and activity (usually Sign In or Sign Out), the person will be asked to enter their full name or Person ID, and may also be required to enter their date of birth or other information.

- **New visitor?** If KeepnTrack cannot find a match to the name you've entered, it'll prompt you to create a new visitor record.
- **Which one?** If more than one person matches the name you've entered, KeepnTrack will ask you to select a person from a list of related matches.
- **Already signed in?** You cannot be signed in to multiple activities at once. If you're already logged in to one activity, KeepnTrack will ask if you want to sign out of the other one so you can sign in to the new one.

Next, KeepnTrack will ask you to select the Activity the person is there for. Account or facility activities are configurable in [Tools > Activities](#).

Finally, the person will be verified and signed in to the facility. When applicable, a name badge will be printed.



Quick Links

 **Actions.** Reset Window (same as Refresh), go to Workstation Management, or Log Out.

 **Language.** Choose English or Espanol.

 **Reports.** View and print [quick reports](#) about who's visited recently.

 **Messages.** Go to the [Message Center](#).

 **Refresh.** Clear all information in the kiosk and refresh the screen.

 **Help.** Go to the Support Center for documentation on this topic.

Classification

All of the People registered to your facility can sign in with their classification below. Once signed in, all hours and activities are tracked by the system.

- **Visitor.** People who infrequently visit your facility, like parents or grandparents. New visitors are enrolled during their initial sign-in attempt.
- **Volunteer.** Approved Volunteers should sign in here.
- **Student.** This is for students to sign in/out of an activity or explain why they have an Early Dismissal or Late Arrival.
- **Staff.** People who work at your facility.
- **Vendor.** People who provide services at your facility.

Announcements

The messages here are configured in [Kiosk Preferences](#).

Alert

Click this button to send an immediate emergency email and text to everyone listed in [Alerts Preferences](#). A green checkmark next to the Alert button will indicate an alert has been sent. The Alert button is only found in the Attended Kiosk.

The text message and email will be sent as:

[Facility Name] — [Operator First Name] has triggered an ALERT. Please check in at that location immediately.

Washington High School — Adeana Myers has triggered an ALERT. Please check in at that location immediately



Command Line

The primary purpose of the Command Line is to quickly scan barcodes on printed name badges. It allows an operator to sign people in for different classifications by scanning or typing a person's Person ID number or full name (it will accept partial last name entries). KeepnTrack will then match the name to an existing person record within the facility and move to the activity selection screen. If multiple names match, a list will appear, showing the possible matches as well as the classification of the possible matches. You can also use the Command Line to enter other specialized commands:

- **Quick sign out.** If the person has already signed in to an activity, then operators can enter their name, Person ID, or transaction barcode (located on the person badge printed upon entry) to quickly sign them out.
- **Help!** If your account has been enabled for SMS messaging, typing a message like "911 Help" will result in the text message "Help" being sent to all authorized recipients.
- **Logout.** Type "/logout" to return to KeepnTrack's application picker.

Visitor

 Unknown macro: 'multiexcerpt-include-macro'

 Unknown macro: 'multiexcerpt-include-macro'

The Kiosk's Visitor option is used for those who infrequently visit your facility (e.g. parents or grandparents). New visitors are enrolled during their initial sign in attempt. New visitors that have enrolled will be saved to KeepnTrack Persons Database permanently. An enrolled visitor is one that is already saved in your KeepnTrack database.

Classification & Action

Choose Visitor, then select an activity: Sign In or Sign Out.

The screenshot shows a web application interface for a school kiosk. At the top, a blue header bar contains the text "Jefferson Elementary School - Attended Kiosk" and several icons (gear, globe, document, chat, refresh, help). Below the header, the main content area has a light blue background. The title "Select an Action to Continue" is centered at the top of this area. Below the title, there are two columns of buttons. The left column contains five buttons: "Visitor", "Volunteer", "Student", "Staff", and "Vendor", each with a right-pointing arrow. The right column contains two buttons: "Sign In" and "Sign Out", each with a right-pointing arrow. Below these buttons, there is a line of text: "Use this announcement space for general announcements." At the bottom of the interface, there is a footer section. On the left is the "KeepnTrack" logo. In the center is a red circular button with the word "ALERT" in white. On the right is a white rectangular button with the text "Scan or Enter ID".

Jefferson Elementary School - Attended Kiosk

Select an Action to Continue

Visitor ▶

Volunteer ▶

Student ▶

Staff ▶

Vendor ▶

Sign In ▶

Sign Out ▶

Use this announcement space for general announcements.

KeepnTrack®

ALERT

Scan or Enter ID

Identification

Enter the student's full name or Person ID. Birthdate may or may not be required, depending on your [Kiosk Preferences](#).

Click **Continue**.

The screenshot shows a kiosk interface for Jefferson Elementary School. At the top, a blue header bar contains icons for settings, a globe, and a document, followed by the text "Jefferson Elementary School – Attended Kiosk". On the right side of the header are icons for chat, refresh, and help. Below the header, a "Back" button is on the left. The main title "Visitor Sign In" is centered. Below it, a dark blue box contains the instruction "Enter Visitor's name or scan identification to continue." and three input fields: "First Name" with "Jane", "Last Name" with "Doe", and "Birthdate" with "07/10/1995" and a calendar icon. A "Continue" button with a right arrow is to the right of the input fields. At the bottom, the KeepnTrack logo is on the left, a red "ALERT" button is in the center, and a "Scan or Enter ID" button is on the right.

If a matching name and birthdate or Person ID is found, you'll go directly to the Visitor Activity step.

If Enable Camera is set in Workstation Management, the next step will be to capture a picture

Capture Picture

If "Look For Camera" is checked in Workstation Management, the next step is to take a picture of the visitor with your KeepnTrack HD Camera. If the person already has a picture, you'll have the option to retake the picture on the Activity screen.

Activity

Next, select the activity the visitor is here for. Administrators are able to modify and append the list of available activities in [Tools > Activities](#).

Destinations

Some activities have (optional) subcategories called Destinations. For example, if Classroom is the primary activity, Destinations may be the forty—two teachers you have for that activity. When clicking on an activity that has a Destination, instead of forwarding you to the Verify/Print Badge step, you will be directed to the Destinations subcategory.





Jefferson Elementary School – Attended Kiosk





Back

Visitor Sign In

Hello, Jane Doe

Please Select an Activity Below.

Assembly	Cafeteria	Classroom
Education	Main Office	Media Center




JD00616



If this person is already signed in for a timed activity, KeepnTrack will ask if you want to sign them out so they can be signed in to the new activity.

New Visitor Sign In

Every new visitor to log in to your facility will be "enrolled" during the sign-in process. The information entered here will be saved to their new Person Record. On return visits, the visitor will only need to enter their full name or person ID and birthdate to sign in or out of the facility.

Enter the person's information, then click Continue.

New Visitor – Sign In

Person ID

First Name

Last Name

Birthdate 

Address

City

State Zip Code

Home Phone

Mobile Phone

Vehicle Make, Model, and Color

Vehicle License Plate Number

Cancel

Continue



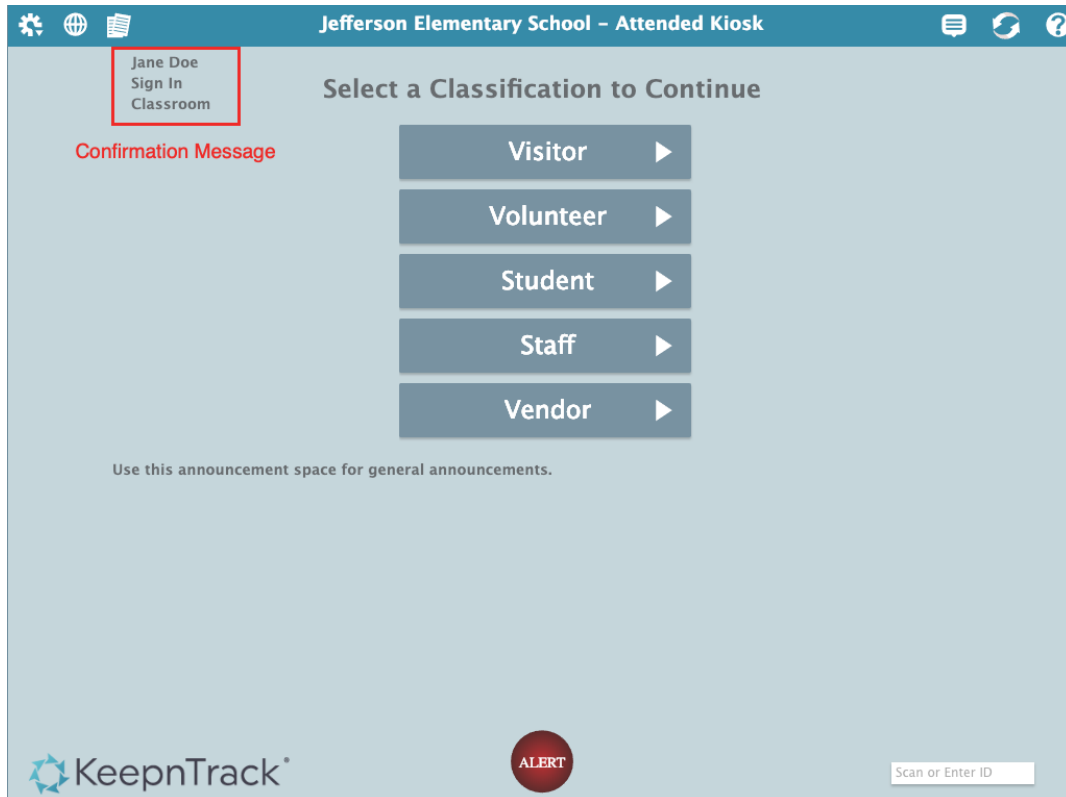
Sex Offender Registry Check

Are your [Volunteer Approval Preferences](#) set to enable sex offender checks? If so, KeepnTrack will use the information in this form to run the check once you click Continue.

- **Disabled:** Full name is required.
- **Enabled:** Full name and birthdate (MM/DD/YYYY) are required.

Finished

You're done! After selecting an activity, you'll go back to the main Attended Kiosk interface and a confirmation message will be shown in the upper left hand portion of screen with the person's name, action, and activity.



Volunteer

The Approved Volunteer option is for people who volunteer at your facility. Once signed in, all volunteer hours and activities are tracked by the system.

Classification & Action

Select Volunteer, then select an activity: Sign In or Sign Out.



Jefferson Elementary School – Attended Kiosk



Select an Action to Continue

Visitor ▶

Volunteer ▶

Student ▶

Staff ▶

Vendor ▶

Sign In ▶

Sign Out ▶

Use this announcement space for general announcements.



Scan or Enter ID

Identification

Enter the volunteer's first and last name or Person ID. Birthdate may or may not be required, depending on your [Kiosk Preferences](#).

Click Continue.



Jefferson Elementary School – Attended Kiosk



Back

Volunteer Sign In

Enter Volunteer's name or scan identification to continue.

First Name

Kendi

Last Name

Milton

(Optional) Birthdate

mm/dd/yyyy



Continue ▶



Scan or Enter ID



If this person is already signed in for a timed activity, KeepnTrack will ask if you want to sign them out so they can be signed in to the new activity.

Select a Person

If your search did not generate an exact match, choose the correct person from the list below.

Select a Person Below

Your search criteria did not generate an exact match. Please select the correct Person from the list below.

First Name	Last Name	Birth Month	Sign In Status
Emily	James	January	Unauthorized Classification
Emily	James	January	Unauthorized Classification
Katrine	James	April	Unauthorized Facility
William	James	March	Unauthorized Facility
William	James	August	Unauthorized Facility

Cancel

Continue

Capture Picture

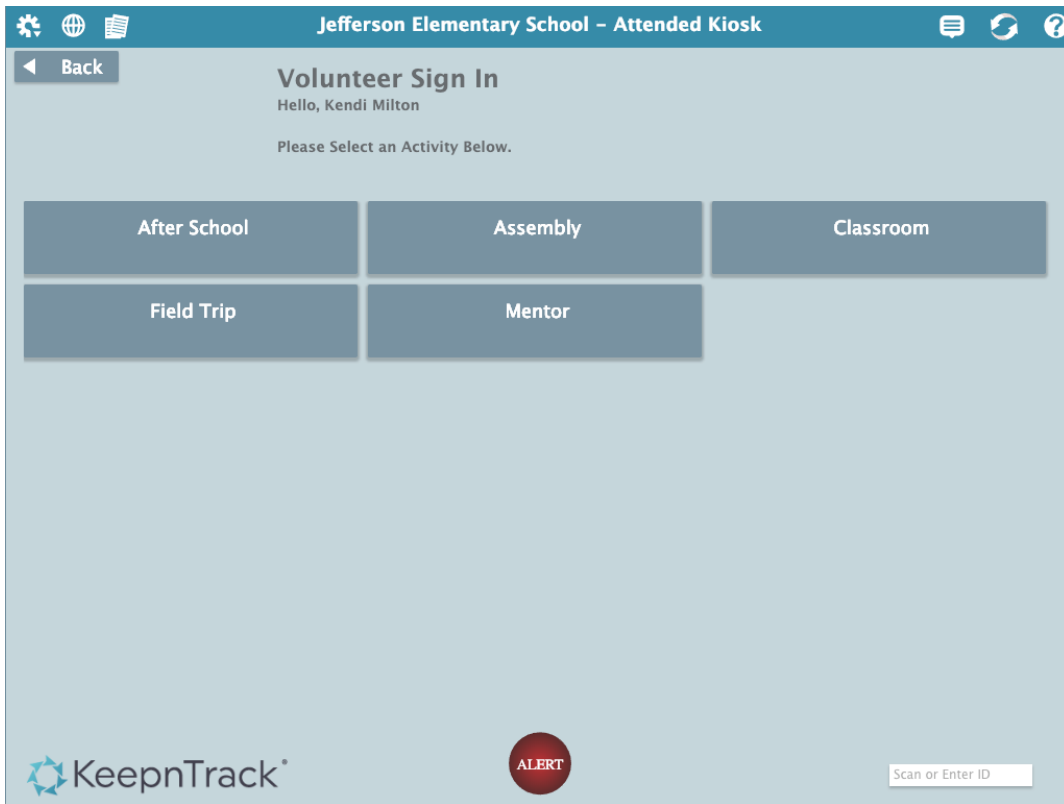
If "Look For Camera" is checked in Workstation Management, the next step is to take a picture of the visitor with your KeepnTrack HD Camera. If the person already has a picture, you'll have the option to retake the picture on the Activity screen.

Activity

Next, select the activity the volunteer is here for. Administrators can to modify the list of available activities in [Tools > Activities](#).

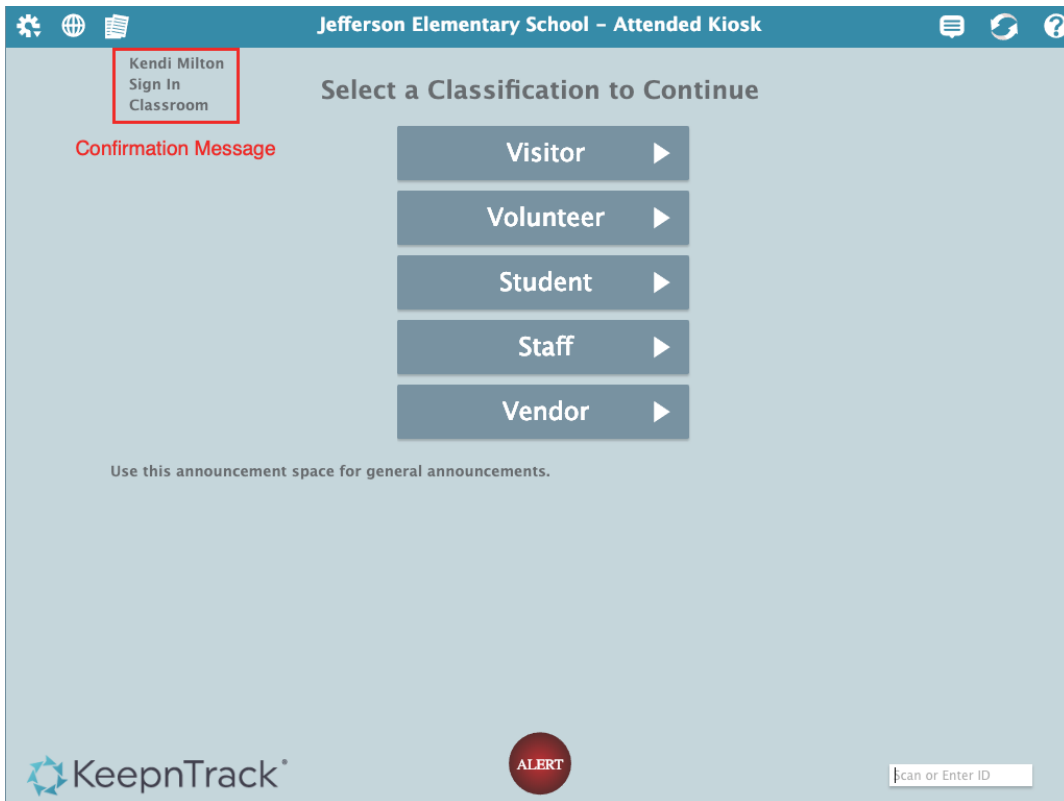
Destinations

Some activities have (optional) subcategories called Destinations. For example, if Classroom is the primary activity, Destinations may be the forty—two teachers you have for that activity. Select a Destination to continue.



Finished

You're done! After selecting an activity, you'll go back to the main Attended Kiosk interface and a confirmation message will be shown in the upper left hand portion of screen with the person's name, action, and activity.



Student

This is for students to sign in/out of an activity or explain why they have an Early Dismissal or Late Arrival. Once signed in, students are easily tracked by the system.

Classification & Action

Choose Student, then select an activity: Late Arrival, Sign In, Sign Out, or Early Dismissal.

Washington High School – Attended Kiosk

Select an Action to Continue

Visitor ▶

Volunteer ▶

Student ▶

Staff ▶

Vendor ▶

Late Arrival ▶

Sign In ▶

Sign Out ▶

Early Dismissal ▶

Use this announcement space for general announcements.

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Scan or Enter ID

Identification

Enter the student's full name or Person ID. Birthdate may or may not be required, depending on your [Kiosk Preferences](#). If you have a scanner connected, you can scan their ID directly.

Click Continue.

Jefferson Elementary School – Attended Kiosk

Back

Student Sign Out

Enter Student's name or scan identification to continue.

First Name

Kendi

Last Name

Milton

(Optional) Birthdate

mm/dd/yyyy

18

Continue

Scan or Enter ID

If this person is already signed in for a timed activity, KeepnTrack will ask if you want to sign them out so they can be signed in to the new activity.

Select a Person

If your search did not generate an exact match, choose the correct person from the list below.

Select a Person Below

Your search criteria did not generate an exact match. Please select the correct Person from the list below.

First Name	Last Name	Birth Month	Sign In Status
Emily	James	January	Unauthorized Classification
Emily	James	January	Unauthorized Classification
Katrine	James	April	Unauthorized Facility
William	James	March	Unauthorized Facility
William	James	August	Unauthorized Facility

Cancel

Continue

Capture Picture

If "Look For Camera" is checked in Workstation Management, the next step is to take a picture of the visitor with your KeepnTrack HD Camera. If the person already has a picture, you'll have the option to retake the picture on the Activity screen.

Activity

Next, select the reason (or activity) for which the student is signing in or out. Administrators can modify the list of available activities in [Tools > Activities](#).

Destinations

Some activities have (optional) subcategories called Destinations. For example, if Family Emergency is the primary activity, Destinations may be the ten most common emergencies you have set for that activity. Select a Destination to continue.

Washington High School – Attended Kiosk

Back

Student Sign In
Hello, George Bragg
Homeroom: Berger
Please Select an Activity Below.

Club Community Service Computer Lab

Detention Late Arrival Sports

KeepnTrack®

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Scan or Enter ID

Finished

You're done! After selecting an activity, you'll go back to the main Attended Kiosk interface and a confirmation message will be shown in the upper left hand portion of screen with the person's name and activity.

Washington High School – Attended Kiosk

George Bragg
Homeroom: Berger
Early Dismissal

Confirmation Message

Select a Classification to Continue

Visitor Volunteer Student Staff Vendor

Use this announcement space for general announcements.

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Scan or Enter ID

Staff

The Staff option is for people who work at your facility. Once signed in, all employee hours and activities are tracked by the system.

Classification & Action

Select Staff, then select an activity: Sign In or Sign Out.

Jefferson Elementary School – Attended Kiosk

Select an Action to Continue

Visitor ▶

Volunteer ▶

Student ▶

Staff ▶

Vendor ▶

Sign In ▶

Sign Out ▶

Use this announcement space for general announcements.

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Scan or Enter ID

Identification

Enter the employee's first and last name or Person ID. Birthdate may or may not be required, depending on your [Kiosk Preferences](#).

Click Continue.

Jefferson Elementary School – Attended Kiosk

Back

Staff Sign In

Enter Staff's name or scan identification to continue.

First Name

Kendi

Last Name

Milton

(Optional) Birthdate

mm/dd/yyyy

18

Continue

Scan or Enter ID

Select a Person

If your search did not generate an exact match, choose the correct person from the list below.

Select a Person Below

Your search criteria did not generate an exact match. Please select the correct Person from the list below.

First Name	Last Name	Birth Month	Sign In Status
Emily	James	January	Unauthorized Classification
Emily	James	January	Unauthorized Classification
Katrine	James	April	Unauthorized Facility
William	James	March	Unauthorized Facility
William	James	August	Unauthorized Facility

Cancel

Continue

Capture Picture

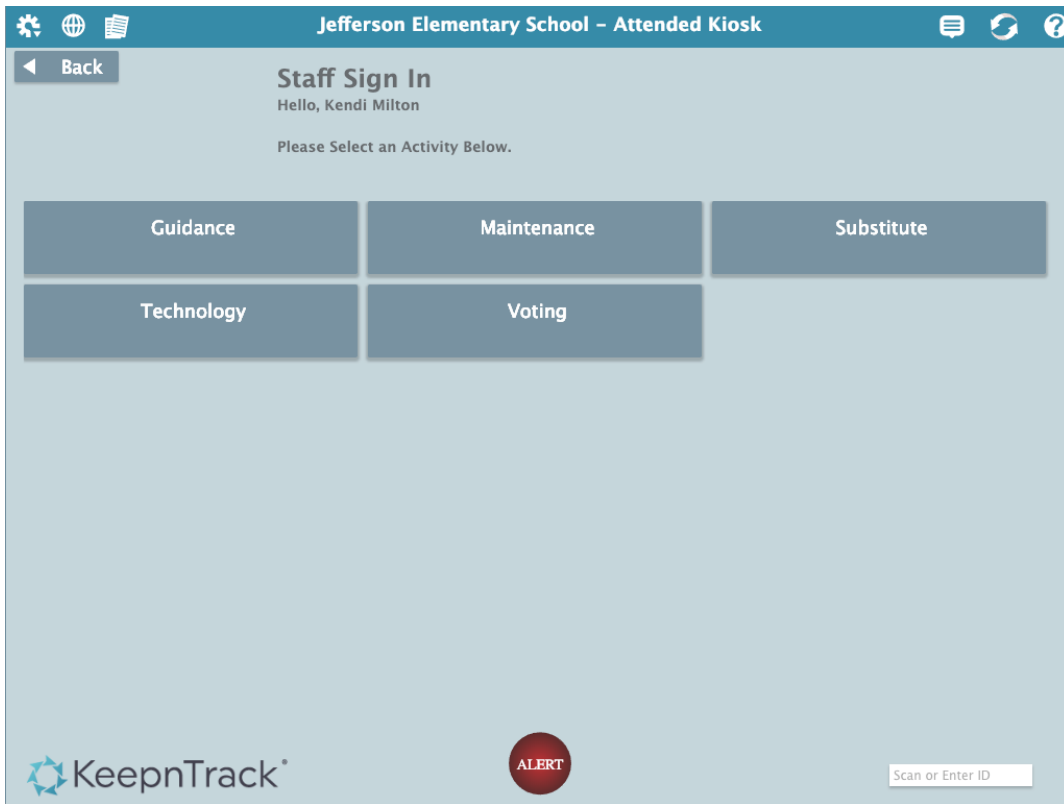
If "Look For Camera" is checked in Workstation Management, the next step is to take a picture of the visitor with your KeepnTrack HD Camera. If the person already has a picture, you'll have the option to retake the picture on the Activity screen.

Activity

Next, select the activity the employee is here for. Administrators can modify the list of available activities in [Tools > Activities](#).

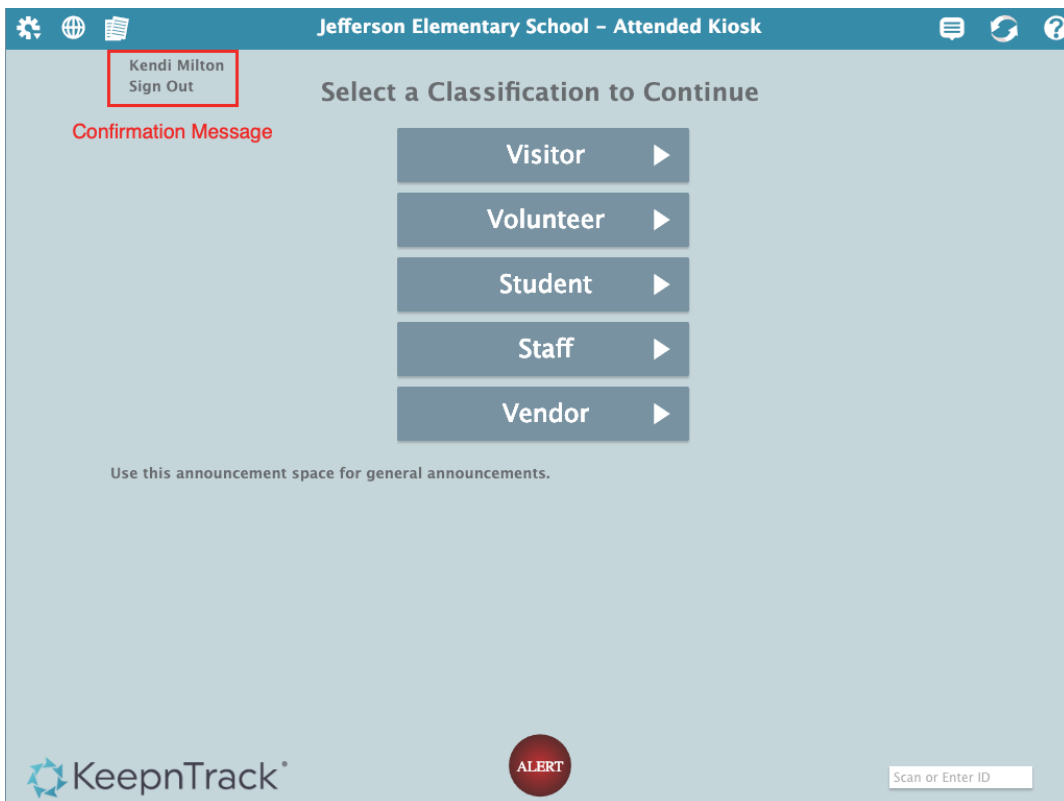
Destinations

Some activities have (optional) subcategories called Destinations. For example, if Classroom is the primary activity, Destinations may be the forty—two teachers you have for that activity. Select a Destination to continue.



Finished

You're done! After selecting an activity, you'll go back to the main Attended Kiosk interface and a confirmation message will be shown in the upper left hand portion of screen with the person's name, action, and activity.



Vendor

Vendors are people who provide services at your facility. Once signed in, all vendor hours and activities are tracked by the system.

Classification & Action

Choose Vendor, and then select an activity: Sign In or Sign Out.

Jefferson Elementary School – Attended Kiosk

Select an Action to Continue

Visitor ▶

Volunteer ▶

Student ▶

Staff ▶

Vendor ▶

Sign In ▶

Sign Out ▶

Use this announcement space for general announcements.

KeepnTrack®

ALERT

Scan or Enter ID

Identification

Enter the vendor's first and last name or Person ID. Birthdate may or may not be required, depending on your [Kiosk Preferences](#).

Click Continue.

Jefferson Elementary School – Attended Kiosk

Back

Vendor Sign In

Enter Vendor's name or scan identification to continue.

First Name

Kendi

Last Name

Milton

(Optional) Birthdate

mm/dd/yyyy

18

Continue

Scan or Enter ID



If this person is already signed in for a timed activity, KeepnTrack will ask if you want to sign them out so they can be signed in to the new activity.

Select a Person

If your search did not generate an exact match, choose the correct person from the list below.

Select a Person Below

Your search criteria did not generate an exact match. Please select the correct Person from the list below.

First Name	Last Name	Birth Month	Sign In Status
Emily	James	January	Unauthorized Classification
Emily	James	January	Unauthorized Classification
Katrine	James	April	Unauthorized Facility
William	James	March	Unauthorized Facility
William	James	August	Unauthorized Facility

Cancel

Continue

Capture Picture

If "Look For Camera" is checked in Workstation Management, the next step is to take a picture of the visitor with your KeepnTrack HD Camera. If the person already has a picture, you'll have the option to retake the picture on the Activity screen.

Activity

Next, select the service or activity the vendor is here for. Administrators can modify the list of available activities in [Tools > Activities](#).

Destinations

Some activities have (optional) subcategories called Destinations. For example, if Training is the primary activity, Destinations may be the auditorium or individual classrooms. Select a Destination to continue.

The screenshot shows a kiosk interface for Jefferson Elementary School. The title bar at the top reads "Jefferson Elementary School - Attended Kiosk" and includes icons for settings, a globe, a document, a chat bubble, a refresh button, and a help icon. The main content area is titled "Vendor Sign In" and greets the user with "Hello, Kendi Milton". Below the greeting, it says "Please Select an Activity Below." and displays four buttons: "Delivery", "Maintenance", "Sales Call", and "Training". At the bottom of the screen, there is a "KeepnTrack" logo on the left, a red circular "ALERT" button in the center, and a "Scan or Enter ID" input field on the right.

Finished

You're done! After selecting an activity, you'll go back to the main Attended Kiosk interface and a confirmation message will be shown in the upper left hand portion of screen with the person's name, action, and activity.



Jefferson Elementary School – Attended Kiosk



Kendi Milton
Sign Out

Confirmation Message

Select a Classification to Continue

Visitor ▶

Volunteer ▶

Student ▶

Staff ▶

Vendor ▶

Use this announcement space for general announcements.

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Scan or Enter ID