## All the things—Print Details

## Tip for April 8, 2019

Anton comes in to the library to ask, "Do I have any overdue books?" So you pull up his information in Circulation and see that, yep, there are a few. Then you go to the Renewals tab and tell him the titles of the three books that are overdue.

The next day, Anton comes back to you and hands you one book. "I forgot what the others are." So you tell him again.

The next day he returns the remaining books then asks how much he owes in overdue fines. He has \$1 but he owes \$2.25.

The next day-

Wait a minute, is this really necessary? No!

The first time Anton stops by your desk, pull up his record in Circulation, then enter **Q** in the command line to bring up his Patron Details that shows all of the books he has checked out and the balance he owes. You can print the report and hand it to him right there or email it to his mom (v7 only, email must be configured).

Now he knows all the things he needs to know!

Emailing details and receipts is only available in v7. Are you still on version 6? Learn about switching from v6 to v7!

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