When two isn't better than one—Merging patron records

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Miss Honey is searching for a student in Patrons Management to update their email address. But wait... she notices there are two different records for the same student. Luckily, Alexandria now provides a quick way to deal with situations like this: merging patron records.



Merging two patron records is easy! First, you'll need to decide which record contains the most information you'd like to keep and consider a few merging rules. Then, follow our step-by-step instructions on using the new Merge Record by Barcode function in the Patrons Management Actions menu.

There you have it! Now you only have to deal with one record.



The merging patrons feature is only available on version 7. Still on version 6? Learn about switching to Alexandria 7!

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