

Message Center

 This page has been moved over to <https://support.goalexandria.com/message-center/>

Alexandria's Message Center allows you to receive notifications from COMPanion and other partners; these notifications contain data or information from COMPanion or COMPanion-sanctioned third parties and will vary depending on what features you are licensed to use.

 Keep an eye on new messages to learn about workshops, surveys, updates, and more!

While the Makeover has added a [Message Drawer](#) to the Topnav where you can read our latest message, all of our recent communications can still be found in the Message Center. Click on "Messages from COMPanion Corporation..." in the message drawer to visit the Message Center.

Alexandria checks for new messages during **Daily Operations** and anytime the Message Center interface is activated.

Notifications or important files from other third-party partners are also included when Alexandria checks for new messages.

- Alexandria retrieves COMPanion notifications based on your Data Station's *serial number*.
- Alexandria remembers the last time that the Message Center was opened (per site); this becomes the individual cut-off point for all new messages.

Hi, Demo
Adams Middle School



Message Center



Alexandria 22.2

07/18/2022

You have been updated to Alexandria 22.2. Researcher navigation gets a facelift. Plus new things for the Loaned Items Notice report. [Read all about it in the release notes](#). Questions? Contact us at 1.800.347.4942 or support@goalexandria.com.



Alexandria 22.1

06/22/2022

We have a lot of new features for you in this release, mostly for reports and utilities. Happy summer! [Read the release notes](#). Questions? Contact us at 1.800.347.4942 or support@goalexandria.com.



Terms of Service Update

05/23/2022

We've made some changes to our Terms of Service. [Read more](#).



Alexandria 21.12

05/12/2022

Alexandria Makeover



A new look is coming to Alexandria and Textbook Tracker. Check out the [Alexandria Makeover!](#)

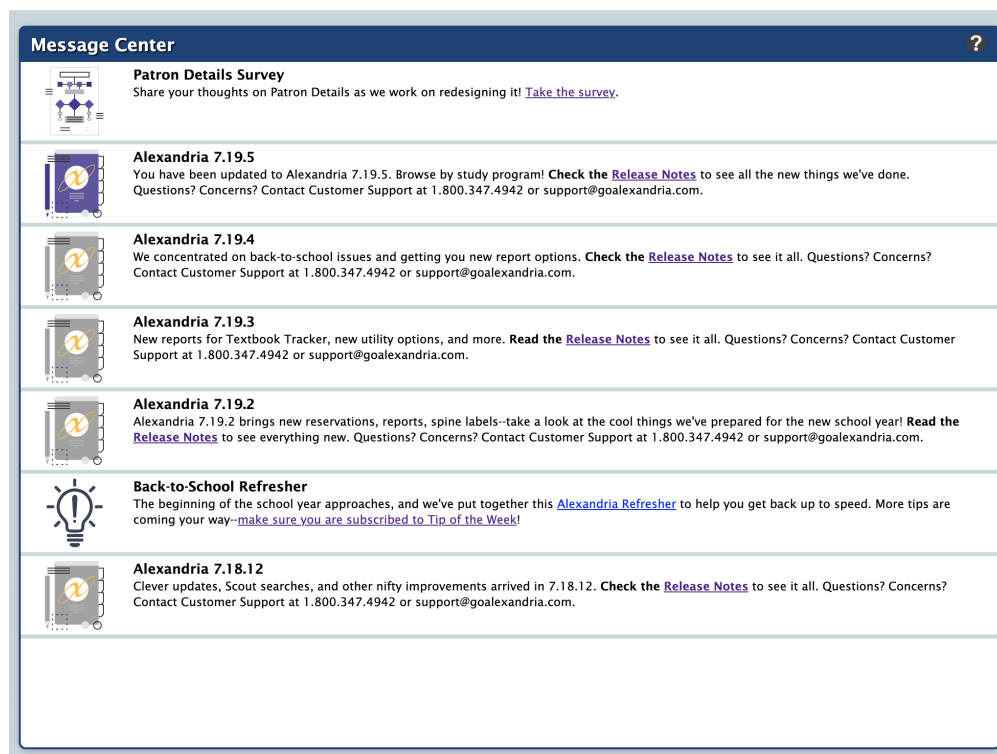
Alexandria's Message Center allows you to receive notifications from COMPanion and other partners; these notifications contain data or information from COMPanion or COMPanion-sanctioned third parties and will vary depending on what features you are licensed to use. The interface for the Message Center window has a single list, with the most recent COMPanion messages shown first.

 Keep an eye on new messages to learn about workshops, surveys, updates, and more!

The Message Center icon resides alongside the **Operations Management** and **Help** icons in the **Circulation** module.



Click on the Message Center icon to open the Message Center and display a list of your notifications; when you have unread notifications or receive notification that new messages are available, a red dot appears on the Message Center icon. New messages are checked for when Alexandria performs **Daily Operations**.



Message Center: Basics

- Alexandria checks for new messages:
 - a. During **Daily Operations** and
 - b. anytime the Message Center interface is activated

Notifications or important files from other third-party partners are also included when Alexandria checks for new messages.

- Alexandria retrieves COMPanion notifications based on your Data Station's *serial number*.
- Alexandria remembers the last time that the Message Center was opened (per site); this becomes the individual cut-off point for all new messages.