Help us help you!—Page ratings

May 18th, 2020

If you've poked around the Support Center recently, you may have noticed our new page rating system. Yep, that's right! Now you can rate pages to let us know whether or not they were helpful. Your feedback will help our team understand what's working well *and* identify areas for improvement.

Did a page answer your question? Great! Give it a good rating to tell us it was helpful. On the other hand, if a page didn't answer your question or was difficult to understand, let us know with a lower rating.

Rate a page

To rate a Support Center page, find the rating block on the left-hand side of the page. Under **Your Rating**, click on the amount of stars you'd like to give that page. Then, your rating will be added to the **Results**, which shows the average rating in addition to the total.

Give us more details

After rating a page, you also have the option to give us more details by clicking **Tell us what we can improve.** This short survey will let you elaborate on your rating and—optionally—leave your email so we can follow up if needed (don't worry—your email will be kept private). We appreciate the feedback!

Despite the unusual end to this school year, we hope you have a wonderful and safe summer! Consider bookmarking our Beginning-of-Year Procedures so they're at the tip of your fingers when you need to start getting ready for fall.

ⓘ Still on version 6? Learn about switching to Alexandria 7!

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