

# Operator Alert

The Operator Alert utility allows you to enter a 100 character message that will display to the Operator in a popup window when the patron attempts to sign in or out through Attended Kiosk. The alert message can be accessed and customized by going to [People Management > Access](#).

The screenshot shows the 'Access' tab in the 'People Management' system. On the left is a sidebar with 'About', 'People', 'Tools', and 'Log Out' options. The main area displays a list of users on the left and configuration options on the right. The 'Operator Alert' field is highlighted with a red box.

Date Modified	200
Atkinson, Molly	
Reyes, Natasha	
BROADWATER, COREY GARY	
Demo, Demo	
Smith, John	
James, Emily	
Dibb, Kevin	
Karine, Myra	
Lightman, David	
Everill, Randy	
Plummer, Chris	
Giles, Chris	
Kunzler, Stephen	
Schjelderup, Bill	
James, Emily	
Simon, Fred	
Phelps, Vivian	
Reller, Micah	
Milton, Kendi	
Aguilar, Laura	

Overview

Information

Classification

Access

Checks

Status

Active

Security Group

Person

Username

matkinson

Password

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Sign-In Notification

Email / Phone #

Sign-Out Notification

Email / Phone #

Printing

Respect Workstation Settings

Operator Alert

Attended Kiosk Sign In/Out

Allow Access To:

☐ Select All Facilities

☐ Adams Middle School

☒ Jefferson Elementary School

☐ Washington High School

If the Patron is unauthorized for the Classification they are attempting to sign into, they will receive the following message:

A notice dialog box with a red exclamation mark icon. The text reads: 'Notice', 'John Doe has been denied access.', and 'ALERT: John needs to fill out a new application.' At the bottom are 'Clear' and 'OK' buttons.

If the Patron is denied access to the facility, they will see the following message:

A notice dialog box with a red exclamation mark icon. The text reads: 'Notice', 'John Doe has been denied access.', and 'ALERT: John needs to fill out a new application.' At the bottom are 'Clear' and 'OK' buttons.

If the Patron has a **Sign In Message** and an **Operator Alert**, they will be displayed simultaneously.



### Notice

John left his coat in the office.

ALERT: John needs to fill out a new application.

OK



#### Customizable Alerts

Keep in mind, in the above examples, the Alert "User needs to fill out new application." can be customized to fit your facility needs.