

Message Center



see <https://support.goalexandria.com/message-center/>



Shared with Alexandria

The Message Center allows you to receive notifications from COMPanion and other partners; these notifications contain data or information from COMPanion or COMPanion-sanctioned third parties and will vary depending on what features you are licensed to use. The interface for the Message Center window is comprised of a single list, with COMPanion messages shown first.

The Message Center icon resides alongside the **Operations Management** and **Help** icons in the **Circulation** module.

Click on the Message Center icon to open the Message Center and display a list of your notifications; when you have unread notifications or receive notification that new messages are available, a red dot appears on the Message Center icon. New messages are checked for when Alexandria performs **Daily Chores**.



Broken image

Message Center

Patron Details Survey
Share your thoughts on Patron Details as we work on redesigning it! [Take the survey.](#)

Alexandria 7.19.5
You have been updated to Alexandria 7.19.5. Browse by study program! [Check the Release Notes](#) to see all the new things we've done. Questions? Concerns? Contact Customer Support at 1.800.347.4942 or support@goalexandria.com.

Alexandria 7.19.4
We concentrated on back-to-school issues and getting you new report options. [Check the Release Notes](#) to see it all. Questions? Concerns? Contact Customer Support at 1.800.347.4942 or support@goalexandria.com.

Alexandria 7.19.3
New reports for Textbook Tracker, new utility options, and more. [Read the Release Notes](#) to see it all. Questions? Concerns? Contact Customer Support at 1.800.347.4942 or support@goalexandria.com.

Alexandria 7.19.2
Alexandria 7.19.2 brings new reservations, reports, spine labels--take a look at the cool things we've prepared for the new school year! [Read the Release Notes](#) to see everything new. Questions? Concerns? Contact Customer Support at 1.800.347.4942 or support@goalexandria.com.

Back-to-School Refresher
The beginning of the school year approaches, and we've put together this [Alexandria Refresher](#) to help you get back up to speed. More tips are coming your way--[make sure you are subscribed to Tip of the Week!](#)

Alexandria 7.18.12
Clever updates, Scout searches, and other nifty improvements arrived in 7.18.12. [Check the Release Notes](#) to see it all. Questions? Concerns? Contact Customer Support at 1.800.347.4942 or support@goalexandria.com.

Basics

Here are a few things you should know about the Message Center.

- Alexandria and Textbook Tracker check for new messages during [Daily Chores](#) and any time the Message Center is accessed.
- Messages are retrieved based on your Data Station's serial number, and include notifications and important files from third-party partners.
- Because the most recent messages are usually the most relevant, Message Center will only show the most recent 10 notifications. Messages older than 90-days are automatically removed.
- Alexandria and Textbook Tracker remember the last time Message Center was opened on each site. This time-period becomes the individual cut-off point for all new messages.