Setting a cap on overdue fines

March 7, 2022

Darla returned an overdue book, and Miss Honey saw that her fines had climbed to \$30.00—more than it even costs to replace the book! She decided it was time to set up a maximum fine for overdue items.

Here's how to set a Patron Policy in Alexandria that puts a cap on overdue fines.



Setting a Maximum Fine Patron Policy

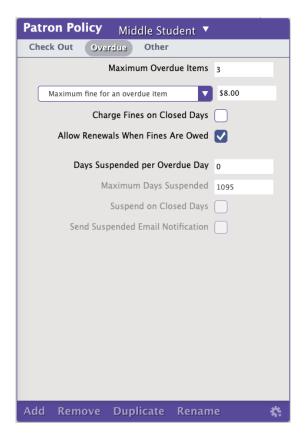
- 1. Go to Preferences > Policies
- 2. Select the Patron Policy you want to edit
- 3. Go to the Overdue tab
- 4. Using the drop-down, select Maximum Fine for an Overdue Item
- 5. Enter the amount you want to set as the cap
- 6. Click Save

Repeat this process for any other <u>Patron Policies</u> you want to have a maximum fine set, and make sure the patron policy is assigned to any patrons you want this fine cap to apply to.



The maximum fine is per item, so if the patron has more than one overdue item, they can be charged up to the maximum fine for each item. If the item is marked as lost, the patron will be charged the replacement cost.

Questions on Patron Policies or fines? Reach out to support@goalexand ria.com for further assistance.





Did you know we have a whole page of FAQs? Check it out for quick answers to your everyday questions in Alexandria.