

Accessing Alexandria

Getting Started

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Unknown macro: 'rate'

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How to Log In



this page has been moved to <https://support.goalexandria.com/accessing-alexandria/>

How to Log In

An [operator account](#) is required to access Alexandria Librarian every time the application is launched.

The basic steps to log in are the same for all Alexandria libraries:

1. Open an Alexandria URL in your browser.
2. On the login screen, enter your **username** and **password**.
3. Click **Log In**.



Need to log in as a different operator? Reload your browser window to get back to the Log In screen, then log in as normal.

Alternatively, if you have the GG4L SIS Integration, you can [log in using your GG4L credentials](#):

1. Open an Alexandria URL in your browser.
2. On the login screen, click **OR CONTINUE WITH GG4L**.
3. Once the GG4L login window opens, enter your GG4L **username** and **password**.
4. Click **Sign In**.




Modules


Modules


Log in to a module directly – just add **/module** to the end of your URL, like *demo.goalexandria.com/browse*. Remember to bookmark your favorite modules for easy access!


Alexandria


Accessing Alexandria


 [/circulation](#)
Last Updated: `on.dateFormatter.formatDateTime($content.getLastModificationDate())`


 [/patrons](#)


 [/operations](#)


 [/tools](#)

 [/builder](#)


 [/researcher](#)


 [/preferences](#)


 [/offline](#)


 [Textbook Tracker](#)

Operations


 [/reports](#)


 [/utilities](#)


 [/export](#)


 [/import](#)


Tools


 [/authority](#)


 [/inventory](#)

 [/sites](#)


 [/routes](#)


 [/subscriptions](#)


 [/offline](#)


 [/selfservice](#)

Builder


 [/managebulletins](#)


 [/explorebuilder](#)


 [/maps](#)


 [/reviews](#)


Researcher


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 [/browse](#)


 [/bulletins](#)


 [/explore](#)

 [/groupsearch](#)

 [/status](#)


 [/scout](#)


 [/search](#)


 [/slideshow](#)


Textbook Tracker


Librarian


 [/tt-circulation](#)

 [/tt-items](#)


 [/tt-patrons](#)


 [/operations](#)


 [/tt-tools](#)


 [/tt-preferences](#)


Tools


 [/admin](#)

 [/tt-export](#)

 [/import](#)

 [/tt-preferences](#)

 [/tt-reports](#)

 [/tt-utilities](#)

Management

 [/tt-sites](#)

Can't remember your password?

Can't remember your password?

1. Click **Can't access your account?** at the bottom of the Log In dialog.
2. In the **Reset Password** dialog, enter the username, barcode, or email address associated with your account.
3. Check your email account for the Reset Password email, which contains a link that will allow you to reset your username and password.

Troubleshooting

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When Alexandria is behaving abnormally, it may be due to blocked ports, aggressive emails filters, etc. Before you give us a call, check these things first:

1. Does your machine have a network filter turned on?
2. Is one of your network filters blocking Alexandria communications?
3. Is your network blocking communications outside of your network?
4. Is your email firewall blocking or filtering Alexandria messages?