

Help!—Training your patrons

December 9th, 2019

We know that training patrons on library software and answering constant questions can be time-consuming. Maybe your library is new to Alexandria, or your patrons just aren't super comfortable using Researcher yet... Whatever your situation, you should check out our new training videos for patrons!



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Each 1-2 minute video shows patrons how to do a basic function in Researcher, such as using Scout, placing holds, creating lists, and more.

These videos can be viewed in two places:

1. Go to the [Alexandria University: Patron-Facing Interfaces](#) playlist on our YouTube channel.
2. Or find them in the "Patron-Facing Interfaces" section of our Video Directory's [Alexandria University](#) tab.

Show the videos in a group setting, or give everyone the link to watch on their own time. Either way, your patrons will feel more confident navigating your catalog.



Still on version 6? [Learn about switching to Alexandria 7!](#)

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