

22.3 Release Notes

Contents

[Save as PDF](#)



New & Improved

27 August 2022

Highlights



The Unpaid Charges Notice report is now available in Textbook Tracker. Librarians and teachers can run this report to get notices for students in a particular group or class who have unpaid charges. They can create some saved reports that automatically send out this notice (print or email).



New & Improved

Textbooks

- Textbook Tracker now allows item barcodes to end in alpha characters. Please refer to the Barcode Guidelines tab on the [Barcode Your Collection](#) page.

Self Service

- Previously, the settings of our Self Service kiosks could only be changed by the librarian that opened it without logging completely out and back in again. Now any library worker with the security access can change the settings by entering their credentials into the password dialog. If you log in to Self Service IN, and later a different librarian or student aide wants to change it to Self Service OUT, they can now put in their own credentials to change these settings. The styling on the password window has also been updated!

Fixed

Items

- Alexandria does some nice validation with your MARC tags... and it really didn't like it when you entered 650 xx or yy subtags with a different subtag between them. In general, maybe... don't do that... but now at least Alexandria is ok with it.

Sites

- There were some issues when manually removing a site from Sites Management. We've fixed these issues, but still encourage you to speak with Customer Support before removing a site in Alexandria/Textbook Tracker.

Circulation

- [Transaction Scripts](#) are super useful. ...But it's hard to tell what exactly happened unless we give you a nice summary file when it's finished. That wasn't working before, but now it is!



Makeover

- Our Makeover interfaces such as Items and Preferences now load correctly on smaller-sized browsers! [Check it out.](#)

22.3 Release Notes

How to Update



This page has been moved over to <https://support.goalexandria.com/release-notes/>

All release notes 23.9 and onward are on the new Support Center.



Latest Release

[Release Notes](#)

Feb 20, 2024 • updated by [Myra](#) • [view change](#)

Cloud-Hosted Updates

When you host with us, we take care of all updates! During these updates—the second to last or last weekend every month (Saturday and Sunday)—please plan for possible downtimes with Alexandria. And if you need to contact Customer Support over the weekend, [please call us](#) (emails are only responded to during regular business hours Monday–Friday).

Self-Hosted Updates

Once all of the Cloud-Hosted servers have been updated, we will make the update available to Self-Hosted servers.



We highly recommend you consider [Cloud Hosting](#).

Not every version is able to update to the newest version, so the Available Updates window will only include those versions that meet your machine and version requirements.



Self-Hosted Notice - Mac

If you self-host on a Mac, hold off updating your servers to macOS 10.15 Catalina until you can update to Alexandria 22.8 or later (64-bit compatible releases).

If you self-host on a Mac, here's how to install the update on your Self-Hosted server:

1. [Log in to Alexandria](#).
2. Append **/admin** to the end of your Alexandria URL.
3. Click the **Actions** menu, then select **Check For Updates**.
4. Select the update version from the list, then click **Update**. Your update will now download.
5. The update screen will close automatically and you will be redirected to the login window.



Self-Hosted Notice - Windows

As of 2023 our self-hosted update process has changed.

If you self-host on a Windows machine and are on Alexandria 22.6 or earlier: [Contact us](#) for instructions and assistance updating to the latest version.

If you self-host on a Windows machine and are on Alexandria 22.12 or later, here's how to install the update on your Self-Hosted server:

1. [Log in to Alexandria](#).
2. Append **/admin** to the end of your Alexandria URL.
3. Click the **Actions** menu, then select **Check For Updates**.
4. Select the update version from the list, then click **Update**. Your update will download to the Updates folder in your Alexandria Support folder.
 - a. The download may take several minutes.
5. The update screen will close automatically and you will be redirected to the login window.
6. Once the installer has downloaded, and not before, quit Alexandria.
7. Remove your existing Alexandria application using **Add or Remove Programs** in System Settings.
8. Run the newly-downloaded Alexandria Installer.

Important Information

Version Numbering Change

As of 20.1, we've simplified our versioning scheme by dropping the series version. We now use the following:

- xx = academic year, beginning in June; yy = month

For example, 20.1 means:

- 20 = 2020 academic year
- 1 = The first monthly update (June)



Centralized Catalogs

If you have more sites than you are licensed for, contact our Sales team immediately at 1-800-347-6439. You can check this in Sites Management; the number of total sites plus the Union Site shows at the top, and the number you have licensed is at the bottom. The Union Site does not require an additional license.

Data Conversion



These Data Conversion notes are for Self Hosted users updating from v7 and switching from v6. If you are cloud-hosted or moving to cloud-hosted, we do everything for you!

Data conversions from older versions may not be supported. Before updating, please check the version you're currently running.

Updating from v7

If you're already running 7.17.12 or newer, you can update to the latest version. But if you're running an older version, you'll need to update a few times.

- **Running 7.16.3?** Update to 7.17.12 before updating to the latest version.
- **Running 7.16.2?** Update to 7.16.3, then to 7.17.12, before updating to the latest version.
- **Running an even older version?** Contact COMPanion Support for assistance. Depending on your current version, your upgrade path may go through one or more of the following: 7.15.3 7.16.2.6 7.16.3 7.17.12 Current Version

Upgrading from v6

The process to update from 6.23.1 to v7 is quite a bit different than updating from a more recent version. Check out our [v6 to v7 Conversion Guide](#) for more information.

- **Running 6.22.9 or older?** Update to 6.23.1, then to 7.17.12, before updating to the latest version.



Data conversion can take up to 10 minutes for a single database of average size or longer for larger collections and Centralized Catalogs, during which time the program will be inaccessible in your browser. Do not fear; it's still working. If you're concerned, check your server logs for a progress update.

[Link](#)